

# JOHNNESHA GRAVES | SOFTWARE QA ENGINEER

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## **SUMMARY**

Software QA Engineer with 2+ years of experience in testing complex software applications, including APIs. Experienced in design and execution of test cases based on the requirements, and ensuring the quality of SaaS web applications. Quality-driven team player who is excellent in understanding various kinds of documentation possessing strong written and verbal communication skills. Seeking to contribute expertise to a dynamic team.

## **EDUCATION AND CERTIFICATIONS**

BS in Psychology, Indiana University, Bloomington, IN

MS in Applied Behavior, Ball State, Muncie, IN

Manual QA at Careerist.com

## **SKILLS**

- Platforms: Windows 7/8/10, MacOs, Linux, iOS, Android OS
- Browsers: Chrome, Safari, Firefox, Internet Explorer, and Edge
- Testing Tools: Chrome Dev Tools, Browser Stack, Xcode, Android Studio, and ADB
- Test Management: Jira and TestRail
- API Testing: REST API, Postman, Charles Proxy
- Database: MySQL

## **WORK EXPERIENCE**

**120 Water Audit**

*Software QA Engineer*

**Indianapolis, IN**

**April 2022 – Present**

- Collaborated with cross-functional teams to ensure quality processes at all phases of product development.
- Planned and executed safe releases, while reviewing user stories and fixes to confirm proper functionality.
- Decomposed requirements into test cases and contributed to efficient testing procedures
- Participated in Functional, Integration, Regression, and User Acceptance Testing
- Maintained detailed testing documentation, including reproduction steps and failed acceptance criteria.
- Verified feature delivery through post-production validation, establishing high-quality software.
- Worked closely with developers and product managers to understand product requirements and develop testing strategies.
- Collaborated with developers to debug and test issues in real-time, fostering a culture of continuous improvement.
- Proactively highlighted and escalated bugs, dependencies, and blockers associated with software features, guaranteeing timely resolution.

**E-Gree**

*Software QA Engineer*

**Indianapolis, IN**

**Feb 2021 – April 2022**

- Testing mobile (iOS & Android) and web applications using various testing tools
- Developing test cases according to business requirements using TestRail
- Tracking and reporting defects in Jira bug tracking system
- Performing functional, UI, Smoke, Regression, and End-to-end testing
- Responsible for compatibility testing on a variety of platforms and devices

- Participating in daily Scrum meetings and sprint planning
- Working closely with the Software Development and Product Management teams
- Developing SQL queries/procedures to validate data in database